COMPLIANCE

Our application is compliant with GDPR requirements.
No Passenger sensitive data is passed on.

SECURITY

All processing of data is done from your local server. No hosting storage.

TRANSFER DATA

Your Data to your mid-office system or target directory is only send via secure file transfer protocols.

SERVICES by FairPlane

1st Level assistance
Legal Claim Compensation

SERVICES by WDG

Installation and Setup
Updates

Contact us for more Information on our products and services.

office@wdg.co.at

Or visit us on
www.wdg.co.at
www.fairplane.de

FairPlane Ultricies

Ultricies is a stand-alone application which you install on your Server.

WDG will/can assist you during the installation process.

FairPlane will complete the legal claiming process for you.

Your Advantage:

Make an agreement with FairPlane and as TMC you will receive a portion of the compensation claim as commission.

As TMC you offer your clients a seamless service for claim compensations. All your clients need to do, is to accept the claim e-mail from Ultricies.

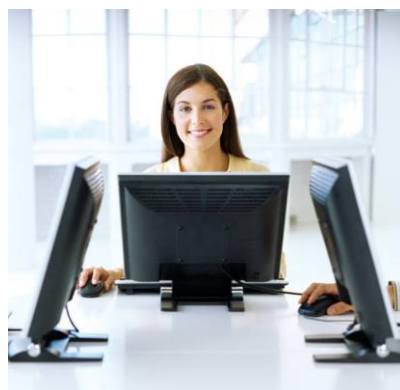Everything is automated as long as you have a valid e-mail address for your clients.

- Send all your flight segment data to FairPlane and your clients will be notified when eligible for a flight compensation on cancelled or delayed flights.

- Local installation required.

- Access and storage of GDS PNR Text files prerequisite

What does Ultricies do?

Ultricies has an AGM Mid-Office Version and a generic Version.

Both Versions perform the following actions:

- Checks all issued flight tickets with departures older then 2 days via scrapping the GDS PNRs (AIR, MIR)
- Uploads data to FairPlane
- FairPlane validates and replies which segments are eligible for compensation
- Ultricies sends an e-mail to the passenger or travel management (configurable) with a link for claiming compensation
- Ultricies keeps sending reminders (configurable) when e-mail is not replied to

Further use of your data with WDG App's featuring

- Agent Coupon Creator
- Atriis Travel Data Converter
- FareLogix PNRRetrieve Converter

On request we customize our standard application towards your tailor made solution. This way nothing is left over to fully optimize all your TMC specific workflows.